

ENGLISH

BOOKING CONDITIONS AND CANCELLATION POLICY

The hotel requires an advance payment to guarantee the reservation, paid by bank transfer or by credit card with the respective specifications of the customer [50% of total stay].

Minimum stay in apartment: 4 nights

Minimum stay in room or suite: 2 nights

Booking Conditions:

The guarantee of the reservation implies the payment of the amount indicated for that purpose, and should be proof of it to the contacts provided by the hotel.

The possible failure to charge the advance payment within the time specified by the hotel, may lead to the cancellation of the reservation without notice.

The credit card can be used by the hotel to charge the advance payment, the total value of the accommodation, services provided or future services, cancellation fees, or losses caused during the stay. The hotel can always claim a credit card at check in.

Booking Changes:

Any change of reservation on the number of people may result in changing the type of accommodation booked and the additional payment associated with rebooking, getting such change subject to availability.

Any change of reservation by inadequate accommodation facilities chosen for the number of people will be subject to hotel availability and the additional payment associated with rebooking.

Changes requiring booking cancellations will be subject to cancellation policy.

Cancellations:

If cancelled or modified within 20 days prior to the date of arrival [no later than 3PM, local time] 50% of the total amount of the reservation will be charged and kept in credit for a future reservation. Such may be used in the periods between October 1st and May 31th.

In case of no show the total amount of the reservation will be charged. The hotel can establish other booking and cancellation conditions in special programs, including New Year's program or group bookings.

Pets are not allowed.

